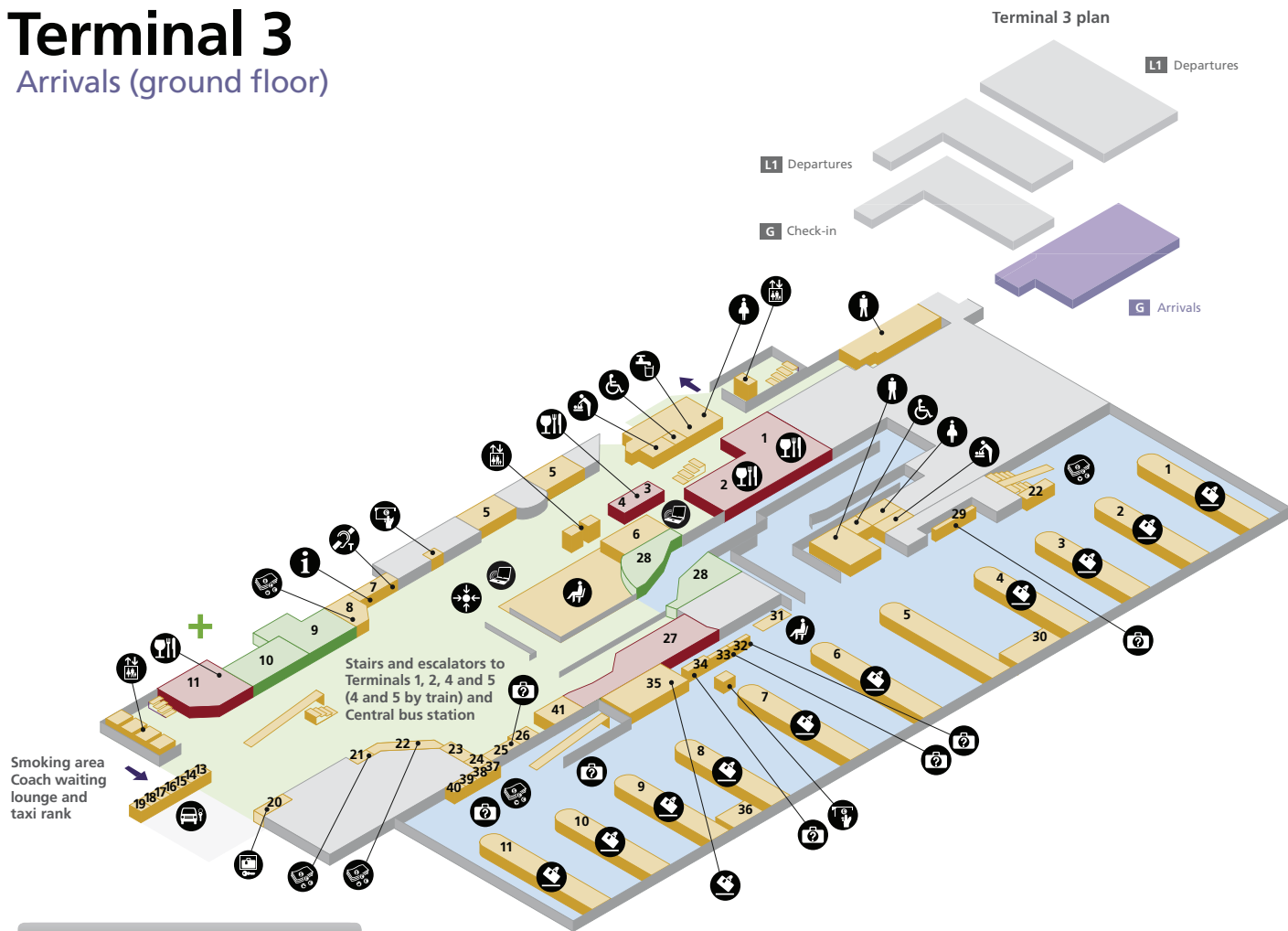


Terminal 3

Arrivals (ground floor)



Navigation

Check-in (ground floor)	1
Departures (first floor, public area)	2
Departures (passenger area)	3
Arrivals (ground floor)	4
Onward travel – Arrivals (ground floor)	5

Shopping

WHSmith	9	World Duty Free	28
Boots	10		

Services

Airline baggage desk	25	Europcar car hire	16
Alitalia baggage desk	33	Excess baggage/left luggage	20
American Airlines baggage office	30	Global baggage desk	38
American Express bureau de change	22	Hertz car hire	14
Aviance baggage desk	36	JAL baggage desk	32
Avis car hire	15	Licensed London Taxi desk	41
BAA information desk	7	National/Alamo car hire	13
British Airways baggage desk	40	Saudi Arabian baggage desk	34
British Hotel Reservation Centre (BHRC) and Shop and Collect	6	Special assistance	31
Budget car hire	18	Star Alliance baggage office	29
Cathay Pacific baggage desk	39	Travelex bureau de change	21 37 8
Dot2Dot	19	UK immigration service	26
Emirates Premier limo service	24	Virgin baggage desk	35
Enterprise car hire	17	Virgin Upper Class limo service	23
		Voyager Entertainment	5

Food and drink

AMT Coffee	11	Marks & Spencer Simply Food	27
Baskin-Robbins	3	Millie's Cookies	4
Bite	2	The Globe Freehouse	1

- Accessible toilet
- Airline lounge
- Babycare
- Baggage enquiries
- Baggage reclaim
- Bureau de change
- Car hire
- Cash machines
- Drinking water
- Facilities for the hard of hearing
- Information
- Left luggage
- Lift
- Meeting point
- Restaurant/Café/Pub
- Telephone
- Toilet men
- Toilet women
- Wireless hotspot
- Public areas
- Passenger areas